

# FeelWell WINTER

This winter will be the season of renewal. 2025- 2026 WINTER SEASON

# TABLE OF CONTENTS

FEELWELL ALL INCLUSIVE CONCEPT

ELA EXCELLENCE RESORT BELEK 04

WELCOME 06

ELA ASSISTANT

OUR SERVICES

HONEYMOON CONCEPT

ACCOMMODATION

FAMILY STAYS 18-25

SUPERIOR STAYS

SUITE STAYS 26-36 VILLA STAYS 37-43

GASTRONOMY 44-51

ELAZEN SPA & WELLNESS 52-55

ENTERTAINMENT & ACTIVITY 56

> FIT GARDEN 57

POOLS & AQUAPARK 59

EVERLAND KIDS WORLD 60-63

CONGRESS & MEETING 64-65

ON THE TRACK OF EXCELLENCE 66

IMPORTANT INFORMATION 69-70

# FEEL WELL ALL INCLUSIVE CONCEPT

Step away from your daily responsibilities and immerse yourself in ultimate luxury and comfort with our Feel Well All Inclusive concept. Leave us to take care of the details and we'll make sure your stay is smooth, comfortable and joyful. Enjoy exquisite dining options, signature cocktails and unlimited resort amenities.





# A HEALING REFUGE FOR YOUR MIND AND BODY...

# ELA EXCELLENCE RESORT BELEK

# **GENERAL INFORMATION**

Açılış Tarihi	:	26 May 2007
Renovasyon	:	2022 / The facility has been
		completely renovated.
Kategori	:	5 Star Luxury Hotel
Konsept	:	Feel Well All Inclusive
Konaklama	:	583 Rooms - 1,200 Beds
Şirket	:	ELA HOSPITALITY A.Ş.
Sezon	:	12 Months / Open All Year
Toplam Alan	:	110.000 m2
Diller	:	Turkish, English, German, Russian

# CONTACT

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# LOCATIONS AND DISTANCES



35 km
45 km
2 km - Belek
ELA VIP Transfer, Bus, Taxi



Winter at Ela Excellence Resort Belek:

# RECHARGE

From November 16, 2025 to March 31, 2026, we offer a special experience for everyone who wants to get away from the hectic pace of life in a calm and peaceful atmosphere in the heart of nature.

Within the scope of our "Recharge" concept, we purify not only the bodies but also the minds of our guests with yoga and meditation workshops inspired by the healing power of nature, carefully designed detox programs, holistic massage therapies and sound therapies. You will feel the relaxing effect of the water in our heated pools and rediscover themselves thanks to the moments you spend in touch with nature.

# A DEEP HEALING EXPERIENCE EVERY MOMENT AT ELA EXCELLENCE RESORT BELEK

A period of mental and physical renewal begins in the ELA World. The Recharge concept, specially developed for Ela Excellence Resort Belek, is being offered between November 16, 2025 and March 31, 2026. To cleanse yourself from the negative effects of the fast-paced life, Recharge experiences designed for your body and soul are waiting for you with expert professionals. For reservation and detailed information; callcenter@elahotels.com | 444 1 352

Dietitian Consultation / Free + Tanita Body Analysis Report (1 Measurement - Free)	Yoga Workshops / Within the Determined Program (Free)	Sound Healing Workshops (Based on Program Content, Paid - Free)	Good Life Programs with Experts on Healthy Living (Paid according to Program Content) (Free)	Weight Loss Camps (According to Program Content) (Paid - Free)	
RECHARGE			Heated Indoor & Outdoor Pool (Free)	Healthy Freshly Brewed Tea Cocktails <sub>(Free)</sub>	Sourdough Bread Workshop <sub>(Free)</sub>
ACTIVITIES	Vegan & Good Agriculture & Geo Label & Organic Food and Beverage Concept	Technology Detox Recommendations + Recharge Book	Diagnostic Tests (in cooperation with Contracted Hospital) <sup>(Paid)</sup>	Holistic Massage Experiences at Elazen SPA (by Thalgo & Vaggechi) <sub>(Paid)</sub>	
	CrossFit	Pilates	Art Studio Painting		





# WELCOME

#### Welcoming

#### Welcoming

Guests are welcomed in the lobby by Ela Assistant staff. Valet service is available. Special welcome drinks are offered during check-in.

Water and wet wipes are offered to our guests arriving by car during check-out. There are 4 charging stations for electric vehicles in the parking lot area within the facility for a fee.

Check-in procedures of our guests are carried out by Ela Assistant staff. Ela Assistant employees accompany our guests to their rooms and provide all information about the facility and room usage. For the convenience and comfort of our guests during early check-in and late check-out, the Comfort Zone with showers, changing rooms and relaxation areas and the 24/7 Ela Anatolian restaurant in the lobby are available for service.

Ela Assistant employees request the mobile phone numbers of the guests according to their communication preferences in order to ensure that the possible needs of our guests during their holidays are met instantly and from a single source. They create groups for instant messaging in accordance with Personal Data Protection Law (KVKK).

## Check-In / Room Check-in Procedures

Check-in time is 14.00 at the earliest. In case of early arrival, guests can be accommodated in the lobby until the room is ready.

## Check-Out / Room Check-out Procedures

Check-out / Room Check-out time is 12.00 noon at the latest in order to serve the next guests. In case of a late checkout / room check-out request, requests will be evaluated within the fee based on availability.

## Valid Credit Cards

Mastercard, Amex, Visa, Eurocard

#### Currency

Turkish Lira - ₺, Euro - €, US Dollar - \$, Pound Sterling - £ are accepted currencies for cash payments.

## Languages Spoken

Turkish, English, German, Russian

#### Wireless Internet Access

Free wireless internet service is available to all guests in their rooms and within the hotel grounds.

#### **Visitor Rules**

During this hospitality, tea, coffee and water are offered to external visitors. Visitors must show their passport or ID card at the entrance. Visitors are not allowed to enter the guest rooms due to security procedures. Hotel guests are responsible for their visitors at all times. Visits exceeding 30 minutes will be charged as daily hotel usage. For consumption other than the specified refreshments, the guest who accepts visitors is responsible for the payments for the related extra expenses. Visitors over two people will also be processed with the information and approval of the relevant manager. Guests who come to the door security without informing the hotel of the guest staying at the hotel are not admitted without the information and approval of the relevant guest. In this case, the hotel management cannot be held responsible for possible complaints.

## **Pet Policy**

Pets are not allowed in the rooms or common areas of the hotel.

## Age Limit for Accommodation

For individual hotel reservation and check-in procedures, the guest must be over 18 years of age and present a valid ID.



# ELA HEARTFELT SERVICES

Experience the true warmth of Turkish hospitality with unparalleled luxury. Our dedicated team ispassionate about delivering exceptional service that leaves a lasting impression on every guest. From the moment you arrive, we are here to make your stay extraordinary.

# LET YOUR PERSONALIZED VACATION EXPERIENCE BEGIN.

ELA ZIME

# ELA ASSISTANT

Guests staying in all room types of Ela Excellence Resort Belek benefit from Ela Assistant services in accordance with our concept within their approval. Ela Assistant is a privileged personal assistant service. The team, consisting of qualified employees with language skills appropriate to the nationality of our guests, deals with all requests and needs of the guests starting from the check-in process until they leave the facility, within the framework of a one-to-one service approach. The service period is between 08.00 - 24.00 every day.

Communication with guests is provided via smart technological communication devices (tablet, phone). In case of possible requests of the guests during 24:00 - 08:00 hours, the CRM Line number 1000 is activated and the principle of 24-hour, uninterrupted personalized service continues.





# **OUR SERVICES**

# Welcome Services

• Sparkling wine • Fresh homemade lemonade • Various snacks • Valet service • Bellboy service

	Ela Assistant service (08:00- 24:00)	Butler service (for Villa guests)	Free Concierge Service	La Sante (Mediterranean cuisine) and La Perla (Italian Cuisine) A la carte restaurants (Reservation required.)	Comfort Zone; 24/7 early check-in and late check-out comfort zone	
INCLUSIVE SERVICES (FREE)	Internet access	Baby carriage (based on signed form)	Feel Well all-inclusive food and beverage concept	Open buffet breakfast, lunch and dinner	24/7 Ela Anatolian Restaurant & Bar	
(INCL)	Cinema	Patisserie	Special celebration service for birthdays and anniversaries	Daily minibar refill	Indoor/Garden Fitness	
	Detox drinks at Elazen Bar, freshly squeezed fruit juices and herbal teas	Local and foreign alcoholic/non-alcoholic drinks offered within the concept	Capsule coffee machine and hot beverage setup in the rooms	Umbrellas, sunbeds, beach towels in sunbathing areas	Depending on weather conditions.	
		1				
	VIP transfer services	Special organizations and menu requests for celebrations and invitations	Akari Teppanyaki (Far East Cuisine) A la carte restaurant (Reservation required.)	Shopping Shops	Car rental service	
EXTRA SERVICES (PAID)	Electric charging station	Doctor - nurse	Early check-in/late check-out services	Laundry and dry cleaning	SPA (Hairdresser, massage, skin care services)	
	Personal trainer (Fitness - Tennis)	Tennis court lighting	Padel tennis court rental	Room service	Non-concept imported and local specialty drinks and cellar wines	
	VSOP and XO cognacs Premium whiskies	Babysitting				



# ANNIVERSARY AND HONEYMOON CONCEPT

INCLUSIVE HONEYMOON SERVICES (FREE) Special honeymoon treats and room decoration on arrival day Romantic honeymoon room breakfast (on a day to be determined by the guest - 1 time)

15% discount at Elazen Spa & Wellness Sparkling Wine in the room on arrival day Complimentary A la carte restaurant dinner with special decor on a preferred evening (Adults only)

\*Marriage certificate must be presented upon arrival. Guests whose marriage date has exceeded 6 months cannot benefit from the honeymoon concept.

ANNIVERSARY AND BIRTHDAY SERVICES (FREE)

Special celebration service for birthdays and anniversaries

Special wine service in the room

Complimentary Dinner in one of the a la carte restaurants on a preferred evening with special decor (Adults only)



# ELA ACCOMMODATION

583 Rooms | 1200 Beds





ELA FAMILY STAYS

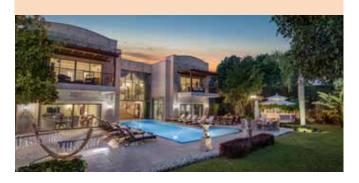


ELA

VILLA STAYS











# ELA SUPERIOR STAYS



# Main Building | 45 m2 | 2 Adults + 2 Children or 3 Adults

Superior Rooms offer a privileged experience to its guests with its elegant design and high comfort standards. Each room has a balcony and offers breathtaking views. The five rooms have been specially designed according to accessibility needs and the comfort of all guests has been meticulously considered.

With these modern facilities that accompany you at every moment, you can spend your holiday in the most practical way and make your pleasant moments even more special. While elegance and functionality are offered together, you can experience unforgettable moments by enjoying the view from your balcony. In these rooms where every detail is carefully considered, comfort and elegance will accompany your every moment.

**Services** 

• Scales

• Daily mini bar refill

Housekeeping service

• Bathrobe and slippers

• Bathrobe for Children

3-12 Years

• Capsule coffee machine









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re	аті	Jre	S.

- Garden or sea view
- Bathroom and toilet
- Mirror and nightstandTransparent and blackout
- curtainsBalcony, outdoor table
- and 2 chairs
- Suitcase
   Bed

## Bathroom

- 1 Double or 2 single beds
- Josephine or single armchair in rooms with double bed
- Baby bed (available upon
- request)
- Extra bed (available upon request)
- Pillow menu
- \* We have 5 garden view rooms designed for our guests with special needs.

Shower cabinSink

- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics
- WIFI internet
  Handheld steam iron
  Digital safe
  Electronic switch

Technology

• Telephone

• LED TV

- Smart room central air conditioning and lighting system
- Ela Excellence Resort Belek may close or postpone a la carte restaurants and similar services and venues for certain periods due to insufficient guest demand, unsuitable weather conditions or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without informing the 2nd and 3rd persons/institutions.



# **FI** A SUPERIOR STAYS



# Main Building | 53 m2 | 2 Adults + 2 Children or 3 Adults

Watching the peace of the sea and the sky from your balcony, you will find yourself out of time.

Grand Superior Sea View rooms, offering high comfort intertwined with the fascinating green and blue of the Mediterranean Sea, offer a privileged holiday experience to its guests. Each room offers a combination of peace and pleasure with its sea view balconies. An atmosphere where you can enjoy every moment awaits you on your spacious balcony overlooking the natural beauties of the Mediterranean Sea.

The atmosphere surrounding you in these rooms offers a tranquility that will make every moment special. You will feel like you are in another world during your vacation.







EXCELLENCE RESORT BELER

# **Services**

- Daily mini bar refill
- Bathroom and toilet • Housekeeping service
- Capsule coffee machine • Transparent and blackout
  - Scales
  - Bathrobe and slippers
  - Bathrobe for Children
    - 3-12 Years

#### Bed

**Features** 

• Sea view

curtains

Suitcase

and 2 chairs

Mirror and nightstand

Balcony, outdoor table

- 1 double bed, 1 single bed
- Josephine or single armchair • Baby cot (available upon
- request) • Pillow menu

• Shower cabin

**Bathroom** 

- Sink
- Shaving / makeup mirror
- Hair dryer • Bathroom Cosmetics
- LED TV

Technology

- Telephone
- WIFI internet
- Handheld steam iron
- Dijital safe • Electronic switch
- Smart room central air conditioning and lighting system

# ELA SUPERIOR STAYS



Main Building | 48 m2 | 2 Adults + I Child

You will feel the tranquility of nature at every moment while experiencing your romantic moments in a fascinating atmosphere.

Sea View with Jacuzzi rooms with elegant details offer a romantic and comfortable stay, especially for honeymooners. Bathrooms with Jacuzzi bathtubs provide the perfect setting for couples to enjoy special moments, while spacious balconies allow you to spend peaceful moments while watching the beauty of nature.

In these apartments, where every detail is thought with elegance, your honeymoon and anniversary holiday will turn into a fairy-tale experience with the unique comfort it offers while spending a pleasant time alone with your loved one.



\* Ex. Honeymoon Sea View with Jacuzzi

#### Features

В

- Bathroom and toilet with jacuzzi
- Sea view
- Mirror and nightstand
- 2 single seats
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales

**Services** 

- Bathrobe and slippers
- Bathrobe for Children
  - 3-12 Years

Bed	Bathroom	Technology
Double bed Baby bed (available upon request) Pillow menu	<ul> <li>Jacuzzi bathroom (jalousie curtain)</li> <li>Sink</li> <li>Shaving / makeup</li> </ul>	<ul> <li>LED TV</li> <li>Telephone</li> <li>WIFI - internet</li> <li>Handheld steam in</li> </ul>

• Bathroom cosmetics

mirror

• Hair dryer

- Dijital safe
- Electronic switch
- Smart room central air conditioning and lighting system





# ELA SUPERIOR STAYS



# Lake House | 38 m2 | 2 Adults + I Child

Enjoy a luxurious vacation in touch with nature in the Lake House Pool View room, with the magic of every shade of green that Ela touches with elegance.

Lake House Pool View rooms are the address of peace for those looking for a holiday experience integrated with nature. With its large living area and balcony overlooking the pool, it offers both serenity and natural beauties to its guests. Surrounded by the special spirit of olive trees, these rooms are ideal for pleasant moments with your family with their spacious and relaxing atmosphere. Lake House Pool View rooms create a fully customizable comfort area with the possibility of adding a baby bed and extra bed.

By adjusting the temperature you want with the smart air conditioning system, you can spend a peaceful and enjoyable holiday in these areas equipped with modern facilities.



- request)
- Pillow menu
- Hair dryer Bath cosmetics

• Shaving / makeup mirror

- WIFI internet
- Digital safe • Electronic switch
- Smart room central air conditioning and lighting system







EXCELLENCE

# ROOM FEATURES

	SUPERIOR GARDEN/ SEA VIEW	GRAND SUPERIOR SEA VIEW	SUPERIOR SEA VIEW WITH JACUZZI	LAKE HOUSE POOL NEW
Sea View	*	*	*	
Garden View	*			
Pool View				*
Electronic Key System	*	*	*	*
Bathrobe and Slippers	*	*	*	*
Scale	*	*	*	*
Bathroom Cosmetics	*	*	*	*
Bathrobe for Children 3-12 years old	*	*	*	*
Shaving / Makeup Mirror	*	*	*	*
Hair Dryer	*	*	*	*
Shower Cabin	*	*	*	*
Jacuzzi or Jet Shower Panel			*	
Handheld Steam Iron	*	*	*	*
Digital Safe	*	*	*	*
Telephone	*	*	*	*
LED TV	*	*	*	*
Capsule Coffee Machine	*	*	*	*
Smart Room Central Air Conditioning and Lighting System	*	*	*	*
Suitcase	*	*	*	*
Pillow Menu	*	*	*	*
Minibar / Refilled Once a Day	*	*	*	*



# ELA FAMILY STAYS



# Main Building | 45 m2 | 2 Adults + 2 Children or 3 Adults

These rooms are organized in accordance with the needs of parents and children, offering a comfort that will make every moment unforgettable.

Designed with the comfort of families in mind, Family Corner Room rooms offer a comfortable and enjoyable vacation with every detail. These rooms offer an ideal living space for both parents and children, while their large balconies provide the opportunity to spend a pleasant time outside.

Equipped with one double bed and two single beds, the rooms prioritize the comfort of your family and create a comfortable sleeping environment for everyoner.



#### **Features**

- One master bedroom and one living room
- Forest view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group

Bed

# **Services**

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers • Bathrobe for Children
  - 3-12 Years



- Bathroom Technology • 1 double, Bathroom with shower • LED TV 2 single beds Double sink Telephone • Baby cot (available upon • Shaving / makeup mirror • WIFI - internet • Hair dryer • Handheld steam iron request)) Bathroom Cosmetics
- Pillow menu

- Digital safe
- Electronic switch
- Smart room central air
  - conditioning and lighting system



# ELA FAMILY STAYS



Main Building | 60 m2 | 4 Adults + I Child

Stairs equipped with child safety locks ensure the comfort of parents, while spacious areas allow you to have a pleasant family time.

Family Duplex rooms offer spacious and comfortable living spaces designed for large families. Each room has a balcony, providing families with a pleasant and comfortable stay. In these two-storey rooms, where there is no door between the rooms, you can spend time safely with your family thanks to the child safety lock at the top of the stairs.

Two single beds, central air conditioning, mini bar and all modern amenities on the first floor offer a comfortable sleep and a cozy holiday experience for your children. The master bedroom with a double bed on the second floor creates a warm and cozy atmosphere. Both floors are equipped with details such as shower, bathrobes, slippers and personal care products.



# Features

- Forest or sea view
- Separate bathroom and toilet on each floor
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Double seat

#### Bed

- 1 double bed upstairs and 2 single beds downstairs
- Baby bed (available upon request)
- Pillow menu

- **Services**
- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children
- 3-12 Years

## Bathroom

- Technology
- Bathroom with shower
- Sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics
- LED TV
- Telephone
- WIFI internet
- Handheld steam iron
- Digital safe
- Electronic switch
- Smart room central air

conditioning and lightin system





# EIA FAMILY STAYS



# Lake House | 76 m2 | 4 Adults + I Child

Ideal for you to enjoy the pool with your family after a walk in the lush nature. Lake House Family rooms offer an unforgettable vacation experience with your family among the unique beauties of nature. These large and spacious rooms, consisting of two separate bedrooms connected to each other, are designed for the comfort of families in every detail. You can feel the tranquility of nature on the balcony overlooking the lake,

These rooms have a master bedroom with a king size bed and a second room with two single beds. Both rooms have modern equipment such as air conditioning, mini bar, satellite TV, vanity mirror, and your comfort has been considered with details such as shower and bathrobe.

While enjoying nature with your family, you can spend a peaceful holiday at the temperature you want thanks to smart air conditioning systems.

#### Features

- Pool and garden view
- 2 bedrooms
- Separate bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

## **Services**

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children
  - 3-12 Years

Bed	Bathroom	Technology		
• Double bed and 2 twin beds	Bathroom with	• LED TV		

- Baby cot (available on request)
- Pillow menu

- shower
- Sink
- Shaving / makeu mirror • Hair dryer
- Bathroom Cosmetics
- Telephone
- WIFI internet
- Digital safe
- Electronic switch
- Smart room central air conditioning and lighting system







EXCELLENCE

# ELA FAMILY STAYS



# Lake House | 100 m2 | 4 Adults + 1 Child

With spacious living areas and impressive views, these suites offer the ideal setting for a relaxing family vacation.

Lake House Family Suite rooms are designed for an unforgettable vacation experience with your family in the heart of nature. These special suites are located on the first or second floor and each offers guests the opportunity to be in touch with nature with balcony or terrace options.

These suites, which have a large living area, are both comfortable and allow you to have a pleasant family time with two separate bedrooms, one with a king-size bed and two twin beds.

Luxury services make your vacation even more comfortable. While enjoying nature with your family, you will experience peace and comfort together in these suites equipped with modern facilities.

**Services** 

• Scales

3-12 Years

• Daily mini bar refill

Housekeeping service

Bathrobe and slippersBathrobe for Children

• Capsule coffee machine







Ela Excellence Resort Belek may close or postpone a la carte restaurants and similar services and venues for certain periods due to insufficient guest demand, unsuitable weather conditions or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without informing the 2nd and 3rd persons/institutions.

# Features

- Pool view
- 2 bedrooms
- Separate bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtainsBalcony, outdoor table

# and 2 chairs

request) Pillow menu

Bed

- Double bed and 2 twin bedsBaby cot (available upon
- Bathroom with shower

Bathroom

- Sink
  - Sink Charita a (an alarma anima
- Shaving / makeup miror
- Hair dryer
- Bathroom Cosmetics
- LED TV

Technology

- Telephone
- WIFI internet
- Digital safeElectronic switch
- Smart room central air conditioning and lighting system

22

# ELA FAMILY STAYS



Lake House | 76 m2 | 4 Adults + 1 Child

When you close your eyes and take a deep breath, you will realize that this moment is exactly the vacation experience you have been dreaming of.

Lake House Family Suite Swim Up offers an inviting stay with direct pool access, a dock and balcony. These private suites are located on the ground floor and offer two bedrooms, providing a spacious space for families or groups of friends. Soak up the sun by the pool and then enjoy this unique comfort with just a few steps to your room. The combination of modern technology and elegance in these suites is a tribute to Ela's refined sense of luxury.

Lake House Family Suite Swim Up is a refuge where spaciousness and modern touches meet, where elegance turns into comfort. The fine details that make spacious living spaces special redefine the boundaries of comfort.



#### Features

- Pool and garden view
- Pier terrace
- Chaise longue
- 2 bedrooms
- Separate bathroom and toilet in each room
- Work desk
- Single seat
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs

#### Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Smart air conditioner

Bed	Bathroom	Technology
<ul> <li>Double bed and 2 twin beds</li> <li>Baby cot (available upon request)</li> </ul>	<ul> <li>Shower cabin</li> <li>Sink</li> <li>Shaving / Makeup</li> </ul>	<ul><li>LED TV</li><li>Telephone</li><li>WIFI - internet</li></ul>
• Extra bed (available on request)		<ul> <li>Digital safe</li> </ul>
Pillow menu	<ul> <li>Hair dryer</li> </ul>	<ul> <li>Electronic switch</li> </ul>

• Private bathroom and

shower products

Smart room central air conditioning and lighting system

Ela Excellence Resort Belek may close or postpone a la carte restaurants and similar services and venues for certain periods due to insufficient guest demand, unsuitable weather conditions or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without informing the 2nd and 3rd persons/institutions

23





# E 🗚 FAMILY STAYS



# Main Building | 100 m2 | 4 Adults + 1 Child

With spacious rooms and large balconies, these suites turn every moment into a pleasant and cozy atmosphere.

Located in the main building, Family Suites offer the perfect accommodation for families with their two-bedroom design and spacious living areas. Each suite offers the opportunity to spend a pleasant time outside thanks to its large balconies, while the spacious structure of the rooms provides an environment where you can relax comfortably as a family. In these carefully designed rooms, every detail has been considered for you to have a peaceful and comfortable holiday experience with your children.

You and your family will have a unique experience in these special suites, where every detail is prepared for you.

# Features

- Sea or garden view
- 2 bedrooms
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Single seat
- Suitcase

Bed

## **Services**

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Bathroom Technology • LED TV • 1 Double and 2 single beds • Bathroom with jacuzzi • Baby cot (available upon (jalousie curtain) Telephone • Shower cabin • WIFI - internet

24

request) Pillow menu

- Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics
- Handheld steam iron
- Digital safe
- Electronic switch
- Smart room central air conditioning and lighting system





# ROOM FEATURES

	FAMILY CORNER ROOM	FAMILY DUBLEX FOREST/ SEA VIEW	LAKE HOUSE FAMILY POOL VIEW	LAKE HOUSE FAMILY SUITE	Lake Lake House Family Suite Swim UP	FAMILY SUITE
Sea View		*				*
Garden View	*	*	*		*	*
Pool View			*	*	*	
Electronic Key System	*	*	*	*	*	*
Bathrobe and Slippers	*	*	*	*	*	*
Scale	*	*	*	*	*	*
Bathroom Cosmetics	*	*	*	*	*	*
Bathrobe for Children 3-12 years old	*	*	*	*	*	*
Shaving / Makeup Mirror	*	*	*	*	*	*
Hair Dryer	*	*	*	*	*	*
Shower Cabin	*	*	*	*	*	*
Jacuzzi or Jet Shower Panel					*	*
Handheld Steam Iron	*	*	*	*	*	*
Digital Safe	*	*	*	*	*	*
Telephone	*	*	*	*	*	*
LED TV	*	*	*	*	*	*
Capsule Coffee Machine	*	*	*	*	*	*
Smart Room Central Air Conditioning and Lighting System	*	*	*	*	*	*
Suitcase	*	*	*	*	*	*
Pillow Menu	*	*	*	*	*	*
Minibar / Refilled Once a Day	*	*	*	*	*	*



Main Building | 105 m2 | 2 Adults + 2 Children or 3 Adults + 1 Child

The jacuzzi bathroom and elegant living room have been carefully thought out to provide you with moments of comfort and pleasure.

The IO5 m<sup>2</sup> Deluxe Suites offer guests a comfortable and luxurious accommodation experience with its spacious structure consisting of a living room and a bedroom. Ideal for those who want to start the day with a breathtaking view of the Mediterranean Sea, these rooms make your vacation unforgettable with their elegant design and large spaces. These suites, where you can have a pleasant time with the living room and seating group, offer privileges such as a jacuzzi bathroom and a double bed.

Equipped with central air conditioning, satellite TV, mini bar and other modern amenities, these suites have everything for your comfort. Offering you the opportunity to have a pleasant time with your loved ones in the living room while relaxing in the jacuzzi, these suites allow you to accumulate unforgettable memories. In these rooms, which meet the unique atmosphere of the Mediterranean Sea, you will start each new day with a refreshed energy.







# Main Building | 105 m2 | 2 Adults + 2 Children or 3 Adults + 1 Child

#### **Features**

- Sea view
- Garden viewı
- Living room
- Bedroom
- Jacuzzi
- Double bathroom and double toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Suitcase

# Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Turn down service
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Reservation Priority at A la Carte Restaurants
- Departure Elite Lounge Service (Available for departure journeys with a minimum stay of 7 nights or more. Not provided on domestic flights)

# Bed

- 1 double and 1 single bed
- Baby cot (available upon)
- request)
- Pillow menu

## Bathroom

# Technology

- Bathroom with jacuzzi
- Shower cabin
- Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

- LED TV
- Telefon
- WIFI internetDigital safe
- Electronic switch
- Smart room central air conditioning and lighting system





Main Building | 150 m2 | Duplex | 2 Adults + 2 Children or 3 Adults

Located in the main building, Premier Roof Top Suite offers a spacious and luxurious accommodation of 150 m<sup>2</sup>. Featuring parquet floors, a large balcony and a terrace, this special suite provides a comfortable living space for its guests with both a living room and a bedroom. The suite is one of the facilities offered to make your vacation even more special with its spaciousness and elegance.

While the first floor welcomes its guests with a modern and comfortable seating group; details such as adjustable central air conditioning system and mini bar increase your comfort. Complemented with parquet floors, satellite TV and telephone, this floor also has facilities such as toilet and hair dryer to meet your personal needs. Offering an area where you can relax comfortably, this floor stands out with its modern details. On the second floor, you can pamper yourself with a double bed, a terrace with jacuzzi and a large subathing area. With its bathroom with bathtub, bathrobe and slippers sets, cosmetic mirror and mini bar, every detail has been considered for your comfort.

Sunbathing on the sun loungers and relaxing in the jacuzzi on the terrace, this suite offers every opportunity to make your vacation unforgettable. The modern living area on the first floor and the spacious bedroom on the second floor offer a different kind of tranquility on both floors. Both the elegance of the interior and the pleasure of relaxing on the terrace await you in this suite.







# Main Building | 150 m2 | Duplex | 2 Adults + 2 Children or 3 Adults

#### Features

- Sea or forest view
- Double-decker
- Living room
- Bedroom
- Terrace and jacuzzi
- 1 bathroom and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group

#### Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Priority reservation at free A la Carte restaurants
- Free room service

- VIP Airport Transfer (For mini mum stays of 5 nights or more, two ways)
- Departure Elite Lounge Service (Available for departure journeys with a minimum stay of 7 nights or more. Not available for domestic flights)
- To be hosted once in one of our paid A la Carte restaurants during your stay

## Bathroom

- Bathroom with bath or shower
- Shower cabin
- Double Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TVTelephone
- WIFI internet
- Digital safe
- Digital sale
   Els stassis
- Electronic switch
  Smart room central ai
- Smart room central air conditioning and lighting system

# Bed

- Double bed upstairs
- Baby cot (available upon request)
- Pillow menu





Main Building | 235 m2 | Duplex | 4 Adults + I Child or 5 Adults

The king-size bed and jacuzzi bath provide the perfect setting for relaxation and rejuvenation.

Located in the main building, Grand Roof Top Suite offers a unique accommodation to its guests with its two-story structure and spacious living areas.

The living room on the first floor offers elegance and comfort together with its parquet floor and modern seating group. An interconnecting door provides access to the Superior Sea View room. Modern equipment such as central air conditioning, mini bar and coffee capsules create a comfortable relaxing environment. Shower, toilet and personal care products are also available on this floor. The large balcony allows you to enjoy the Mediterranean Sea view all day long.

The bedroom on the second floor provides the perfect relaxation area with a king-size bed and a jacuzzi bathroom. Equipped with features such as parquet floors, central air conditioning and mini bar, this room takes comfort to the next level. The bedroom with an open terrace allows you to spend time outdoors with a sun terrace and sun loungers, while you can have pleasant moments in the jacuzzi. Amenities such as satellite TV, digital safe and telephone are available on both floors.

While watching the sunset on the terrace, you can spend pleasant moments in the jacuzzi and leave all your tiredness behind. These suites, where comfort and elegance meet, offer every detail that will make your vacation unforgettable.









# Main Building | 235 m2 | Duplex | 4 Adults + 1 Child or 5 Adults

#### Features

- Sea or forest view
- Double-decker
- Living room
- 2 bedrooms (connected to 1 Superior Sea View room)
- Terrace and jacuzzi
- Double bathroom and double toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Suitcase

#### Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scales
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Priority reservation at free A la Carte restaurants
- Free room service

- VIP Airport Transfer (For mini mum stays of 5 nights or more, two ways)
- Departure Elite Lounge Service (Available for departure journeys with a minimum stay of 7 nights or more. Not available for domestic flights)
- To be hosted once in one of our paid A la Carte restaurants during your stay

## Bathroom

- Bathroom with bathtub and shower
- Shower cabin
- Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

- Technology
- LED TV
- Telephone
- WIFI internet
- Digital safe
- Electronic switch
- Smart room central air conditioning and lighting system

32

#### Bed

- Double bed and two twin beds upstairs
- Baby cot (available upon request)
- Pillow menu





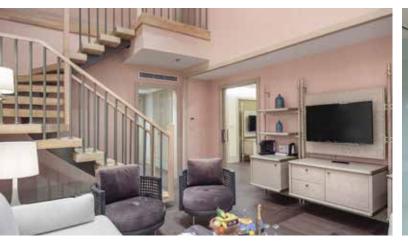
Main Building | 233 m2 | Duplex | 4 Adults + I Child or 5 Adults

A vacation surrounded by the magic of the Mediterranean awaits you in this suite that will make every moment special.

Located in the main building, the Presidential Suite offers a luxurious and comfortable stay with its two-story structure and spacious design. The first floor features a spacious living room with modern amenities such as a seating group, mini bar and capsule coffee machine. Set on parquet flooring, this stylish living room is equipped with comforts such as adjustable central air conditioning and satellite TV. The bedroom is located on the same floor and features two single beds, a bathroom with a bathtub and a private balcony. Equipped with bathrobes, slippers and personal care products, this room offers guests a comfortable relaxation area.

On the second floor, the master bedroom provides a private relaxation area with a double bed and a jacuzzi bathroom. In this spacious room, every comfort such as mini bar, digital safe and central air conditioning has been considered. You can also enjoy the unique atmosphere of the Mediterranean Sea by relaxing on the sun loungers in the sunbathing area and relaxing in the jacuzzi that opens to the large terrace. Both the elegance of the interior and the spaciousness of the exterior

come together in this special suite. Luxury details such as the private beach suite on the beach make your vacation even more special.









# Main Building | 233 m2 | Duplex | 4 Adults + 1 Child or 5 Adults

#### Features

- Sea view
- Living room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Chaise longue

#### Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free of charge Dry cleaning is charged.)
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Welcome with flowers and champagne
- Priority reservation at free A la Carte restaurants
- Free room service

- VIP Airport Transfer (Minimum stay of 5 nights or more, two ways)
- Departure Elite Lounge Service (Available for departure flights with a minimum stay of 7 nights or more. Not available for domestic flights)
- To be hosted once during your stay in one of our paid A la Carte restaurants

## Bathroom

- 1 bathroom with bath and shower and 1 bathroom with shower
- Double Sink
- Shaving / Makeup mirror
- Hair dryer
- Private bathroom and shower products

- Technology
- LED TV
- Telephone
- WIFI internet
- Digital safe
- Electronic switch
- Smart room central air conditioning and lighting system

# Bed

- Double bed upstairs and 2 twin beds downstairs
- Baby cot (available upon request)
- Pillow menu





Main Building | 375 m2 | Duplex | 4 Adults + I Child or 5 Adults

The King Suite combines elegant design and functionality, offering guests a unique accommodation experience. Located on the first floor, the spacious living room and dining room gain a luxurious touch with parquet and marble floors. The fully equipped kitchen allows guests to cook in the comfort of home, while the luxurious seating sets and dining area create an elegant atmosphere. In addition, the work desk and large balcony offer spacious areas to be used for work or relaxation. Modern features such as adjustable central air conditioning and satellite TV bring comfort to the highest level.

Located on the second floor, the bedrooms have been carefully designed for guests to experience comfort and luxury together. The first bedroom, with its high-quality twin beds, spacious sofa set and bathroom with bathtub, offers both elegance and comfort. With parquet and marble floors, this room offers a peaceful retreat with a view of the outside from the balcony. In this room, privileged services such as mini bar, satellite TV and bathrobes are also thought to offer a complete holiday experience.

The master bedroom offers the ultimate in luxury. With its walk-in closet, Josephine recliner and Jacuzzi bath, this room offers guests moments of relaxation and pleasure. The jacuzzi and sunbathing area on the terrace allows you to spend time relaxing in the enchanting atmosphere of the Mediterranean Sea. At night, while watching the stars in the jacuzzi on the terrace, you will feel completely free, away from the noise of the city, with only the sound of gentle waves coming from the sea.







# Main Building | 375 m2 | Duplex | 4 Adults + 1 Child or 5 Adults

#### **Features**

- Sea view
- Double-decker
- Hall
- Dining room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 3 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Chaise longue
- Refrigerator
- Oven
- January
- Kitchenette

#### Technology

- LED TV
- Telephone
- WIFI internet
- Digital safe
- Electronic switch
- Smart room central air conditioning and lighting system

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scales

**Services** 

- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Welcome with flowers and champagne
- Priority reservation at free A la Carte restaurants
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- To be hosted once during your stay in one of our paid A la Carte restaurants
- Free room service
- VIP Airport Transfer (Minimum stay of 5 nights or more, two ways)
- Departure Elite Lounge Service (Available for departure journeys with a minimum stay of 7 nights or more. Not provided on domestic flights)

#### Bed

- Double and 2 twin beds upstairs
- Baby cot (available upon request)
- Pillow menu

#### Bathroom

- Bathroom with bathtub and shower
- Double sink
- Shaving / makeup mirror
- Hair dryer
- Private bathroom and shower products





### ELA VILLA STAYS

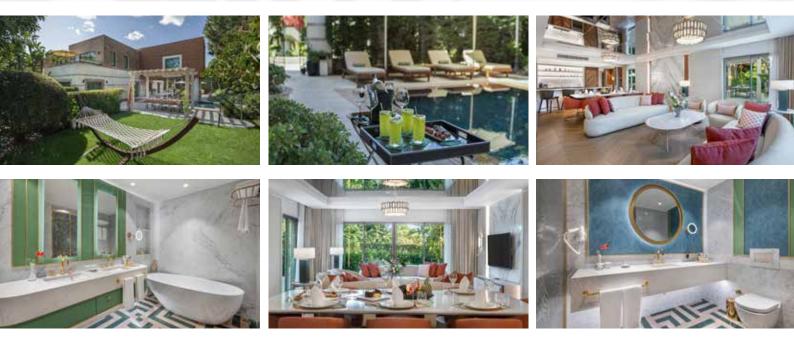


#### Villa Area | 297 m2 | Garden Area 750 m2 | Duplex | 8 Adults + 2 Children

Designed with modern touches, this villa offers a comfortable holiday with its completely private area. Close to the sea, these villas, which have a very large area of their own, are ideal for crowded groups with private butler service throughout the day. These villas, which are very useful for families with children, are also an option you can choose for your private parties such as bachelorette.

Secluded and equipped with stylish details, this duplex villa combines comfort and luxury in 297 square meters of living space. The pool in the garden invites you to take a cool dip in the morning with the first light of the day. The jacuzzi on the terrace is also one of the ideal options to relieve the tiredness of the day.

The small bedroom, modern living room and spacious dining area on the lower floor of the villa, together with the upstairs rooms equipped with French Bed beds, give you the comfort of a palace. The bathrooms of each bedroom attract attention with specially designed cleaning and shower products. The seating group and sun loungers on the terrace are ideal for peaceful moments in the large garden. If you wish, you can also enjoy a movie at night thanks to the home theater system! Book now for a luxurious accommodation experience where modern touches in the perfection of privacy are designed with your comfort in mind!





### E 🗚 VILLA STAYS



Villa Area | 297 m2 | Garden Area 750 m2 | Duplex | 8 Adults + 2 Children

#### **Features**

- Total 4 bedrooms: 1 bedroom downstairs 3 bedrooms upstairs
- Private garden
- Living room
- Dining room
- Terrace and jacuzzi in master room
- 4 bathrooms 5 toilets
- Balcony
- Chaise longue
- Turkish bath
- Sauna

#### Bed

- 3 double and 2 single beds
- Baby cot (available upon request)
- Pillow menu

#### **Bathroom**

- Bathroom with bathtub and shower
- Double Sink
- Shaving / makeup mirror
- Hair dryer
- Private bathroom and shower products

#### Kitchen

- Refrigerator
- Oven
- Ice machine
- January
- Microwave oven
- Wine cabinet
- Turkish coffee machine

#### **Services**

- Excellence Maxibar
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Tea machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Child set
- Personalized welcome service
- Private check in at the villa
- Welcome with flowers and champagne
- Private butler service
- Priority reservation at free A la Carte restaurants
- Laundry (Washing and ironing free of charge. Dry cleaning for a fee)
- Free Room service (Villa menu)
- VIP assistant service
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Arrival Elite Service (Available on arrival journeys with a minimum stay of 7 nights or more. Not available for domestic flights)
- Departure Elite Lounge Service (Available for departure journeys with a minimum stay of 7 nights or more. Not available for domestic flights)
- To be hosted once in one of our paid A la Carte restaurants during your stay

#### Technology

- Smart TV
- Telephone
- WIFI internet
  - Digital safe
  - Electronic switch
- Smart room air conditioning and lighting system

#### Garden

- Heated private pool
- Dining table and garden seating
- Sun loungers, hammocks and umbrellas
- During your stay in the villa garden (1 time free BBQ organization Valid for stays of 7 nights or more)







### ELA VILLA STAYS



#### Villa Area | 794 m2 | Garden Area 886 m2 | Duplex | 10 Adults + 2 Children

While swimming in your private pool, the magic of nature in the garden will surround you and you will enjoy every moment. Villa Sultan Palace is located close to the sandy beach and offers its guests a luxurious accommodation experience in the heart of nature. This magnificent two-story villa is perfect for families or large groups with its spacious living and dining room, fully equipped kitchen and five bedrooms in total. Downstairs there is a small bedroom and two single beds, while upstairs there are four bedrooms with French beds. The 65 m<sup>2</sup> private heated pool and jacuzzi area in the garden is ideal for relaxation and enjoyment at any time of the day.

Villa Sultan Palace offers its guests not only comfort but also special services and makes you feel special as soon as you step into your vacation. Details such as private butler service, A'la Carte breakfast at La Sofa and private barbecue service once a week will make your holiday even more unforgettable. Inside the villa, there are spacious living areas equipped with privileges such as Turkish bath, sauna and fitness center. The 886 m<sup>2</sup> garden offers a paradise of tranquility. Equipped with a dining table, sun loungers, hammock and gazebo, this area offers the opportunity to relax in touch with nature. While spending time on the large terrace overlooking the sea or by the pool, this luxury villa, where every detail has been carefully thought out, offers its guests a perfect combination of both peace and luxury. Lying in a hammock in the large garden and relaxing in the peaceful breezes of the Mediterranean Sea, you will forget how time passes. With the Turkish bath, sauna and jacuzzi areas offered in your villa, you will turn every moment into an unforgettable experience.





### E 🗚 VILLA STAYS



Villa Area | 794 m2 | Garden Area 886 m2 | Duplex | 10 Adults + 2 Children

#### **Features**

- Total 5 bedrooms: 4 bedrooms upstairs 1 bedroom downstairs
- Private garden
- Living room
- Dining room
- 6 bathrooms and 6 toilets
- Fitness
- Chaise longue
- Turkish bath
- Fitness
- Sauna

#### Bed

- 4 double and 2 twin beds
- Baby cot (available upon request)
- Pillow menu

#### **Bathroom**

- Bathroom with bathtub (available in 2 rooms)
- Sink
- Shaving / makeup mirror
- Hair dryer
- Private bath and shower products

#### Garden

- Heated private pool
- Dining table and garden seating
- Sun loungers, hammocks and umbrellas

#### **Services**

- Excellence Maxibar
- Housekeeping service
- Turndown hizmeti
- Capsule coffee machine
- Tea machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Child set
- Personalized welcome service
- Private check in at the villa
- Welcome with flowers and champagne
- Private butler service
- Priority reservation at free A la Carte restaurants
- Laundry (Washing and ironing free of charge. Dry cleaning is charged.)
- Free Room service (Villa menu)
- VIP assistant service
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Arrival Elite Service (Available on arrival journeys with a minimum stay of 7 nights or more. Not available on domestic flights)
- Departure Elite Lounge Service (Available for departure journeys with a minimum stay of 7 nights or more. Not available for domestic flights)
- To be hosted once in one of our paid A la Carte restaurants during your stay
- During your stay in the villa garden (1 free BBQ organization (Valid for stays of 7 nights or more.)

#### Kitchen

- Fully equipped kitchen
- Refrigerator
- Dishwasher
- Oven
- Ice machine
- Cooker
- Microwave oven
- Wine cabinet
- Turkish coffee machine
- Special tea and coffee machine

#### Technology

- Smart TV
- Telephone
- WIFI internet
- system





- Digital safe
- Electronic switch
- - Home theater

## ROOM FEATURES

VIP CONCEPT	DELUXE SUITE SEA VIEW	PREMIER ROOF TOP SUITE	GRAND ROOF TOP SUIT	PRESIDENTIAL SUITE	king suite	VILLA ELA PALACE	VILLA SULTAN PALACE
VIP Airport Transfer (Min. 5 nights or more, two ways)		*	*	*	*	*	*
Arrival Elite Service (Min. 7 nights or more for arrival journeys. This service is not provided for domestic flights).						*	*
Departure Elite Lounge Service (Min. 7 nights or more for departure journeys. Valid for Antalya international departure airports.	*	*	*	*	*	*	*
Check in Welcome with Flowers and Champagne				*	*	*	*
Special Butler Service						*	*
VIP Assistant	*	*	*	*	*	*	*
Reservation Priority in Free A la Carte Restaurants	*	*	*	*	*	*	*
Free Room Service		*	*	*	*	*	*
Excellence Maxibar						*	*
Turn Down	*	*	*	*	*	*	*
Laundry (Washing and ironing is free. Dry cleaning is charged.)		*	*	*	*	*	*
One Time Use in Paid A la Carte Restaurants		*	*	*	*	*	*
Minibar	*	*	*	*	*		
Bathrobe and Slippers	*	*	*	*	*	*	*
Scales	*	*	*	*	*	*	*
VIP Bath Cosmetics	*	*	*	*	*	*	*
Bathrobes for Children 3-12 years old	*	*	*	*	*	*	*
Shaving / Makeup Mirror	*	*	*	*	*	*	*
Hair Dryer	*	*	*	*	*	*	*
Shower Cabin	*	*	*	*	*	*	*
Jacuzzi or Jet Shower Panel	*	*	*	*	*	*	*
Dijital Safe	*	*	*	*	*	*	*
LED TV	*	*	*	*	*		
Smart TV						*	*
Telephone	*	*	*	*	*	*	*
Capsule Coffee Machine	*	*	*	*	*	*	*
Smart Central Air Conditioning and Lighting System	*	*	*	*	*	*	*
Suitcase	*	*	*	*	*	*	*
Pillow Menu	*	*	*	*	*	*	*
Electronic Key System	*	*	*	*	*	*	*

## **ELA VIP SERVICES TERMS AND CONDITIONS**



### **Departure Elite Lounge Service**

- Elite Lounge Service is valid for guests staying at least 7 nights or more in room types (Deluxe Suite, Excellency Suite, Premiere Suite, Presidential Suite, Prestige Suite, Villa Ela Palace and Villa Sultan Palace).
- Elite Lounge Service is for international flights departing from Antalya Airport.
- All check-in formalities are completed by TAV staff.
- All guests are required to make a reservation at the Guest Assistant desk at least 24 hours prior to flight departure. Shuttle details arrival time from Terminal 1 or 2.
- Hotel check-out date / flight departure date must be on the same dates.

#### Service details:

- Meeting Ela Excellence passengers at the CIP meeting point in Terminal 1 or 2.
- Entrance to the terminal through a special gate.
- Completion of all check-in and security formalities using Fast Track Lanes accompanied by CIP staff.
- Waiting for the flight in the CIP Lounge, which offers a variety of refreshments, snacks and free Wi-Fi.
- Due to some airlines' own security procedures, this service may not be available. The hotel is not responsible for the non-availability of this service.

### **Arrival Elite Service**

- Elite Lounge Service is valid for guests staying at least 7 nights or more in room types (Villa Ela Palace and Villa Sultan Palace).
- Elite Lounge Service is for international flights at Antalya Airport.
- All welcome formalities are completed by TAV staff.
- Hotel arrival date / flight arrival date must be on the same dates.

#### Service details:

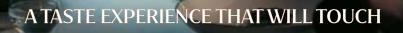
- Meeting at the 'Meeting Point' in the arrivals section of the terminal building before the passport control point.
- Guided to the privileged passport booths.
- Greeted by the CIP officer with a name sign and escorted to the Baggage Belt.
- Escorted by Porter to the welcome counters.
- Due to some airlines' own security procedures, this service may not be available. The hotel is not responsible for the non-availability of this service.



## ELA GOURMET EXPERIENCES

Discover Ela Gourmet Experiences, where every meal is a journey of flavor and delight. From the moment you arrive to the moment you leave, we are here to deliver an unforgettable and satisfying gourmet adventure. Enjoy thoughtful meals prepared with the finest ingredients and feel our commitment to excellence. Let us take your dining experience to a new level where your satisfaction is our priority.





## GASTRONOMY

### FeelWell All Inclusive Food & Beverage Concept

	Breakfast, lunch and dinner in the main restaurant (open buffet)	Complimentary use of La Sante and La Perla Restaurants (Reservation required)	7 bars	Patisserie	Children's snack restaurant
INCLUSIVE SERVICES (Free)	Carte D'or ice cream	24 hour food and beverage service	Special food for dieters and allergy sufferers (upon informing Ela Assistants)	Original A+ brands in international standards in all beverages	Local and foreign alcoholic / soft drinks
	Detox drinks, freshly squeezed fruit juices and herbal teas at Hayat Restaurant and Elazen Bar	Daily mini bar refill in the room	Capsule coffee machine and hot beverage setup in the rooms	Preparation of special meals for guests with special requests for their children	

EXTRA SERVICES (Paid)	A cover charge per person applies for evening reservations at the Tepenyaki restaurant.	Premium imported whiskeys, cellar wines and beverages	VSOP and XO premium cognacs	24-hour room service	Special celebrations and organizations and special menu orders
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## HAYAT RESTAURANT





At Hayat Restaurant, you will find the best selections from Turkish and international cuisine at breakfast, lunch and dinner buffets. The ambiance and welcome service will give you an experience beyond the open buffet service you are used to.

### LA ROUGE PATISSERIE





La Rogue Patisserie, where delicious eclairs and cakes are served, offers its delicious products full of delicacy to its guests with its stylish concept in the main building.

Ela Excellence Resort Belek; misafir talebinin yeterli olmaması, hava koşullarının uygun bulunmaması ya da benzer operasyonel sebepler nedeniyle a la carte restoranları ve benzer hizmet ve mekanlarını, belirli zamanlar için kapatabilir veya erteleyebilir. Ela Excellence Resort Belek; 2. ve 3. kişi/kurumlara herhangi bir bilgi aktarmaksızın konsept üzerinde tek taraflı değişiklik yapma hakkını saklı tutar.



## A LA CARTE RESTAURANTS

## ELA ANATOLIAN

As soon as you enter the door of Ela Anatolian, the richness of gold color is balanced with the simple elegance of beige tones. This elegant simplicity invites you to a peaceful dining experience at tables overlooking a lush green landscape. The food served is a feast for every palate.

### AKARI TEPPANYAKI Far East Cuisine

At Akari, where Teppanyaki demonstrations by talented chefs will take you to the mysterious atmosphere of the Far East, exotic flavors such as sushi and sashimi await you with its pleasant atmosphere.

### LA SANTE Mediterranean Cuisine

Cold, hot flavors, vegetables and fruits come together with a wonderful touch with olive oil flavors suitable for the new trendy diet.

LA PERLA Italian Cuisine

Offering the most exquisite flavors of authentic Italian cuisine, the dishes prepared by our chefs at La Perla with fresh and high quality ingredients provide you with a pleasant gastronomic experience. Enjoy traditional Italian cuisine in our elegant and cozy atmosphere, accompanied by attentive service.





P	RESTAURANTS	Activity	Tip	Çalışma Saatleri	ELA - Herşey Dahil
	Hayat Main Restaurant	Breakfast Lunch Dinner	Open Buffet	07.00 - 11.00 12.30 - 14.30 18.30 - 21.00	*
	Ela Anatolian 7/24	International Cuisine	A la Carte	24 Saat	NO RESERVATION Free
	La Sante (Mediterranean Cuisine)	A la Carte Dinner	A la Carte	19.00 – 22.30	RESERVATION Free
	La Perla (Italian Cuisine)	A la Carte Dinner	A la Carte	19.00 – 22.30	RESERVATION Free
	Akari Teppanyaki (Far East Cuisine)	A la Carte Dinner	A la Carte	19.00 - 22.30	RESERVATION Paid
	La Rouge Patisserie (Lower Lobby)	Patisserie	Self Service	10:00 - 22:30	*
	Everland Kids World	Aperitif Cake & Cookie Time	Appetizer & Snack	15:00 - 16:00	*

#### A la Carte Restaurant Usage Practices;

- Teppanyaki a la carte restaurant has a cover charge per person.

- In Teppanyaki a la carte restaurant, children aged 0-6 years are free of charge, children aged 7-11,99 years are charged a 50% discount on the per person reservation, over the cover charge.

The reservation system of all a la carte restaurants is managed by Ela Assistant teams and guests make their reservations through this channel.
 Ela Anatolian A la carte restaurant is open 24/7 free of charge and is not subject to reservation.

- A vegan buffet is available in our main restaurant (Hayat Restaurant). We also offer vegan food alternatives in the menus of all our a la carte restaurants.

- Birthday, wedding anniversary and honeymoon couples are hosted at La Sante (Mediterranean), La Perla (Italian) a la carte restaurants for 1 night free of charge at a table with special setup (Adults only)

#### **Cancellation Policy:**

If you wish to cancel your restaurant reservation, please inform us by 17.00 on the reservation date. If you do not cancel your reservation, we would like to share the information that 50% of the fee on the ticket will be automatically processed to your room account due to the fact that the table reservation reserved for you continues. Thank you for your understanding.





BARS	Activity	Working Hours	ELA - All Inclusive
Lobby Bar	Bar	24 Saat	*
Lower Lobby Bar	Bar	09.00 - 00.00	*
Winery	Bar	16.00 - 22.00	*
Oxford Lounge	Bar	10.00 - 00.00	*
Elazen Bar	Bar	09.00 - 20.00	*
Night Zone	Disko Bar	23.00 - 02.00	*
La Sofa Bar	Bar	08.00 - 17.00	*
Espresso Bar	Bar	10.00 - 16.00	*

DRINKS ARE SERVED TO THE TABLE IN ALL OUR BARS EXCEPT ELAZEN BAR.

### MINI BAR

Water 400 ml	Water 1 litre	Soda 200 ml	Fruit juice orange 200 ml	Fruit juice cherry 200 ml	Ice Tea Lemon 330 ml
lce Tea Peach 330 ml	Beer 33 cl	Cola 250 ml	Cola Zero 250 ml	Fanta 250 ml	Sprite 250 ml
Snack Biscuit 45 gr	Chocolate wafer	Raw mixed nuts 45 gr	Chips 20 gr		







## BARS



## LOBBY BAR

The Lobby Bar is specially designed for our guests to enjoy the day inside the hotel. While enjoying the view on the terrace, you will relax with the soothing piano accompaniment and create unforgettable memories shared with your loved ones.

## OXFORD LOUNGE

The Oxford Lounge offers a colorful atmosphere with game stations such as billiards. The Oxford Lounge offers a comfortable environment for our guests arriving early and departing late, with private showers and comfortable armchairs for relaxation.





## ELAZEN BAR

Located in the Elazen Spa & Rituals Lounge, Elazen Bar is a unique relaxation area for our guests who enjoy freshly squeezed fruit and vegetable juices and herbal teas after their massages and treatments at the spa center.

## NIGHT ZONE

Our night club, Night Zone, increases the rhythm of the night by combining music and dance with DJ performances that bring the heat of the southern beaches to your nights.





# **BEVERAGE CONCEPT**

- Local and imported A quality alcoholic and soft drinks
- Selection of quality wines in all restaurants and bars
- Tea, coffee and other hot/cold drinks at La Rogue Patisserie
- Seasonal freshly squeezed fruit juice service in various units
- Beverage service to sunbeds at the pool and beach

Whiskey	Talisker 10 YO Glenmorangie 10 YO The Singleton Single Malt 12 YO Aberlour 12 YO Glenlivet Founder's Reserve Glenfiddich 12 YO	Jack Daniel's Single Barrel Jack Daniel's No 7 Jack Daniel's Gentleman Jack Jack Daniel's Honey Jack Daniel's Fire Jack Daniel's Apple	Chivas Regal 12 YO	Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Gold Label Reserve Johnnie Walker Double Black	Jameson Black Barrel Jameson Dubliner Irish	J/B Ballantines Dimple Golden Selection Woodford Reserve Cutty Sark Jim Beam Bourbon
Vodka	Absolut Blue Absolut Citron Absolut Vanilia Absolut Mandrin Absolut Raspberri Absolut Pears Absolut Elyx	Stolichnaya Elit Tito's Beluga Noble Belvedere Grey Goose	Smirnoff Red No 21 Smirnoff North Smirnoff Green Apple	Russian Standart Platinum Russian Standart Finlandia Platinium Finlandia	Luksusowa Nemiroff Gilbey's Stoli	
Gin	Tanqueray No Ten Tanqueray Dry Gardener	Hendrick's Gin Mare Mediterranean Bombay Sapphire	Gordon's Gordon's Pink	Beefeater Beefeater Pink	Gilbey's Fords Greenall's	
Rum	Havana Club Anejo 3 Anos Havana Club Anejo 7 Anos	Captain Morgan White Captain Morgan Black	Bacardi	Cachaça Janerio		
Tequila	Olmeca Altos Plata Olmeca Gold Olmeca Silver	Don Julio Blanco	Sierra Gold Sierra Silver	El Jimador Silver		
Cognac & Brandy	Hennessy VS Martell VS	Remy Martin VSOP	ST-Remy Brandy VSOP Napoleon Brandy	Metaxa 5 Metaxa 7		
Appetizer & Vermouth	Martini Bianco Martini Extra Dry Martini Rosso Martini Fiero	Garrone Bianco Garrone Rosso Garrone Extra Dry Garrone Bitter	Ramazotti Amaro Mazzetti Morbida- Grappa Giovane	Aperol	Fernet Branca	Campari
Beer	Corona Miller	Heineken Budweiser	Becks Tuborg Gold	Carlsberg Carlsberg Fiçi	Guinness Dark Budweiser Dark	Krombacher (Alkolsüz Bira)
Liqueur	Malibu Archers Safari Skinos Mastiha Cardinal Melon	Tia Maria Kahlua Baileys	Disaronno Amaretto Luxardo Maraschino	Southern Comfort Drambuie Cointreau Luxardo Triplum Triple Sec	Passoa Chambord Keglevich Peach Keglevich Melon Keglevich Strawberry	Jagermeister Luxardo Limoncello Luxardo Sambuca
Rakı	Yeni Rakı Yeni Rakı Yeni Seri Yeni Rakı Ala Yeni Rakı Ustaların Karışımı	Tekirdağ Altın Seri Beylerbeyi Tera Gold Efe Gold Beylerbeyi Göbek	Tekirdağ Yaş Üzüm Efe Yaş Üzüm	Mercan Rakı Altınbaş Kulüp Rakı	Sake Gekkeikan Ouzo Plomari	



## ELAZEN HOLISTIC HEALTH and GOODNESS CENTER

Discover ElaZen Spa & Wellness, a 4,500 m2 haven of tranquility and rejuvenation. Pamper yourself with 50 different massages and treatments using 100% organic and natural skin care products. Our dedicated staff and excellent service will leave you feeling more revitalized than ever, rejuvenating your body and mind.





- You will renew your body and soul during your holiday with the massages and treatments offered at Elazen Spa & Wellness center, which serves on an area of 4.500 m2 with its special architecture.
- Elazen Spa & Wellness serves between 09.00 20.00 with its international staff.
- Organic and natural products are used in the treat ments and treatments offered at Elazen Spa & Wellness.
- Elazen Spa & Wellness: 14 Massage Rooms 1 Skin Care Room 1 Body Care Room - 1 Grand Suite - 4 Garden Suites 1 Dome Turkish Bath - 1 Elazen Turkish Bath - Relaxation Areas Indoor and Outdoor Swimming Pool - Indoor Children Swimming Pool Fitness Center
- New paid SPA recreation section:
  2 Private Scrub Room
  2 Separate Scrub Room 1 Sauna 1 Steam Room
- 2 Shower WC









## ELAZEN SPA & WELLNESS

INCLUSIVE SERVICES	Fitness Center	Finnish and Bio Sauna	Relaxation Area	Steam Bath	Snow Fountain
(FREE)	Heated pool (Indoor and Outdoor Pool)	Turkish Bath	Elazen Bar		
	Massages and VIP Turkish Bath Services	Skin and Body Treatments	Turkish Bath Care and Massage Services with Villas	European and Asian Massages	Beauty Treatments
EXTRA SERVICES (PAID)	VIP Section (Steam room, 3 Turkish baths, sauna, shower and WC.)	Organic Facial Treatments: Pressotherapy, Ozone Sauna, Algae Treatments	VIP SPA, Garden Suites	Wellness: Natural Anti-Age Treatments, Pro Col- legen, Facial Treatments, Healing Body Treatments	Organic Body Treatments
	Spa Rituals	Spiritual authentic body treatments: lomi lomi nui, hot stone therapy, elazen ritual	Care with professional cosmetic devices	Hairdresser Services, Manicure, Pedicure	Ayurvedic rituals: Abhyanga, Shiroabhyanga, Shirodhara, Indian Head Massage

#### Cancellation Policy:

Dear guest, it is possible to cancel your reservation request, which is recorded with your statement, free of charge upon your request no later than 4 hours before your care - therapy appointment time. Cancellation requests received less than this period or in cases where the cancellation request is not communicated to us in any way, 50€ per person for Massage, Skin and Body Treatments and 25€ per person for Hairdresser services will be reflected in your accounts. Within this form, you agree to our cancellation policy in writing. In case of untimely or untimely cancellation requests, the spaces reserved for you and our therapist staff will not be able to serve other guests. If you refuse to sign the reservation form, your reservation request is not finalized. In this case, the SPA Care services you have requested without a reservation can only be provided in accordance with the availability. Thank you for your understanding. You can send your SPA reservation cancellations and change requests to the Spa Center desk, your Guest Experience Assistant or to us via extension no. 1000.





With 50 years of history, skin and body treatments, which come to the forefront with special cosmetic products with "Respect and Love for Nature" as their principle and foundation, are among the most preferred SPA rituals. Special protocols and innovative formulas are offered for each skin type that support the restoration of the skin's natural rhythm to achieve intense, instant and lasting beauty, strengthen the skin barrier, rebuild its overall health, fight aging with valuable active ingredients, and give the skin an intense, fresh, youthful and firm appearance with the effect of lifting facial contours.

ELAZEN SPA, which prefers environmentally friendly products in all cosmetics; It offers you cosmetics produced with innovative and high-tech methods based on cosmetic recipes that do not leave carbon footprints, protect traditional harvesting and production processes, are manufactured with environmental sensitivity, and contain rich natural active ingredients obtained from healing natural stones, medicinal and aromatic plants.

#### TRADITIONAL TURKISH BATH

The Turkish Bath culture, which has existed since ancient times, aims to refresh the body and soul, revitalize the body and experience a feeling of renewal. Healing water purification treatments, nourished by the traditional Turkish bath culture that relieves your physical and mental fatigue and calms your ego, are among the most preferred rituals. Our hammam ritual ends with the Water Greeting Ceremony, followed by a purifying scrub application and silky foam touch on your skin prepared for purification with the gentle heat of steam and stone in the relaxing environment of the authentic hammam.

#### MASSAGES

Extracts of medicinal plants, holistic natural aromas and oil blends are combined with healing massage and rituals to offer a unique experience in harmony. A variety of massage techniques blended with the ancient wisdom of the East and West will bring you physical and spiritual peace, you will feel your tiredness flowing away and you will have a unique experience. In our carefully crafted massage collection, we offer you a wide range of massages from the Classic Swedish Massage developed by Swedish Doctor Per Henrik Ling in 1812, to relaxing Mediterranean Aromatherapy, authentic Far Eastern and holistic Indian Ayurvedic rituals, to healing Remedial therapies. Touches applied to the whole body stimulate the nervous system, regulate blood and lymph circulation, detoxify and mentally relax.

#### AYURVEDIC HOLISTIC RITUALS

Ayurveda, which means "Science of Life" in Sanskrit, is a 5000-year-old natural healing system rooted in the Vedic culture of India and is a set of wisdoms that helps human beings to stay balanced and fit in every way while realizing the upper limit of their human potential. It considers the human being as a whole with nature and lifestyle and builds its own healing system on this basis. One of the most important cornerstones of the treatment system is Ayurvedic massage. Ayurvedic healing rituals treat the body and mind as a whole. In this massage practice, the necessary life energy is transferred to the body systems in order for the body to repair, refresh and renew itself and for the mind to calm and calm down. It cleanses all the negative energy accumulated in the body, relieves tension in the muscles, strengthens the body, prevents premature aging and stops wrinkles.

#### HAIRDRESSER SALON TREATMENTS

Our salon offers barber services, hair design, hair coloring, keratin care, hand and foot care, nail design and trendy braids and hairstyles for young people and children.

#### **IDEAL BODY CARE**

Thanks to ozone sauna, pressotherapy device, seaweed treatments, massage techniques; It offers effective results in body shaping by reducing regional fat and cellulite.

#### WELLNESS REST & JACUZUZI POOL AREA

It is our quiet relaxation area reserved for our guests after spa treatments.



# ELA ENTERTAINMENT & ACTIVITIES EXPERIENCES

Dive into a world of adventure and excitement with our extensive portfolio at Ela Excellence Resort Belek. Whether you choose to explore the azure waters of the Mediterranean, take part in exciting water sports or relax by the pool, create unforgettable moments and memories that will last a lifetime. YOUR VACATION HAS NEVER BEEN SO MUCH FUN

## **ENTERTAINMENT & ACTIVITIES**

Whatever your idea of fun, we offer different day and night activities 7 days a week so that you can have fun during your vacation.

INCLUSIVE SERVICES (FREE)	Live Music & DJ Set Performances	Cinema	Night Zone Night Club	Billiards (+16)	DJ Academy
	Electronic Darts	Foosball	Giant Jenga	Vintage Games	Shuffle Board
	Connect4	Art Studio Painting	Boccia		

## FIT GARDEN

For a truly enjoyable and healthy holiday, we meet our sports-loving guests with activity options prepared and implemented under the supervision of experts.

	Tennis	Tennis Court and Rackets	Boccia	Cycling	Basketball
	Table Tennis	Zumba	Yoga	Aerial Yoga	Aerobic
(FREE)	Step Aerobic	Step Aerobic Pilates		Spinning	Body Workout
	CrossFit	TRX	Kangoo Jumps	Tabata	Foottennis
EXTRA SERVICES (FREE)	Lighting of Tennis Courts	Private Tennis Lessons and Racket Rental	Paddle Tennis Court Usage and Lighting	Private Training-Fitness Program with Trainer	Yoga Meditation & Sound Therapy



## THE LIBERATING ATMOSPHERE OF ELA

Embrace a worry-free vacation in a peaceful environment. Relax while spending your vacation free from stress and leave the rest to us.

We invite you to Ela's friendly atmosphere.

## THE HEALING POWER OF WATER IS WITH YOU. POOLS and AQUAPARK

		and the second second	and the second second		and the second second			
I.	Pools	Heating	Outdoor	Indoor	Fresh Water	Depth (cm)	m²	1
	Semi-Olympic Pool	*	*		*	140	865	
	Indoor Pool (Spa)	*		*	*	140	216	
	Kids Aqua Park Pool	*	*		*	40	177	
	Indoor Kids Pool (SPA)	*		*	*	30	17	

Heated pools are heated at certain times of the year depending on weather conditions.



# ELA EVERLAND

### A WORLD OF WELL-BEIN G AND INSPIRATION FOR CHILDREN, ADOLESCENTS AND YOUNG PEOPLE

The well-being, safety and carefree fun of our young guests is important to us. ELA Everland is a resort within a resort, offering a unique blend of natural and digital experiences that encourage growth, creativity and engagement. At Everland, children, adolescents and young people create unforgettable memories and let their imaginations run free.



## **EVERLAND KIDS WORLD**

### A world of discovery for happy children.

A world full of energy where children of all ages can experience education and entertainment together with many activities, sports activities and workshops specially designed for children of all ages, integrated with nature and the digital world, under the leadership and supervision of trained staff. Fun activities (spy school, fire brigade, police office, etc.), workshops, indoor playground, outdoor playgrounds, sandboxes, Montesserie activities (pizza chocolate - cookie making, various games, activities they can use in their daily lives), interactive digital games, interactive Lego games, Playstation, 3 cinema rooms designed for different languages, parties.



#### **Everland Kids World Opening Hours**

10.00 - 21.00 (October 31 - April 1)

- Welcome at the hotel lobby and Everland Children's World reception
- High security system and registration procedures
- Digital recording system and wristband tracking system
- Cinema room (for 3 different languages)
- In the rooms for children 0-4 years old; potty, baby bathtub
- There are bathrobes and towel slippers in the rooms for children aged 3-12 years.

#### Everland Kids World Baby & Child Care Service

- Baby and child care for all children aged 12 months -11 years (Additional charge. Charge will be applied to the room account.)
- 1 day advance reservation is required.

#### Special Birthday Party is extra charge.

Everland Kids World reserves the right to change its opening hours depending on the number of children and weather conditions.

#### **Everland Kids World Age Concept**

0-48 months Baby Room (family supervision) 4-7 years Mini Group 8-11 years Midi Group 12-15 years Youth Club



## **EVERLAND KIDS WORLD**

### **Baby Club** Everland Kids World (O-48 months)

The Baby Playroom in Everland Kids World is organized for you to have a pleasant time with your babies and children. In a safe and hygienic environment, they can play with toys carefully selected for their age and socialize with their peers. There is a suitable area for your baby to crawl and develop leg muscles. We have an expert friend to help you in the area. There is a breastfeeding chair and changing table in our baby care room.

Baby bottle warmer, bottle and pacifier sterilizer, baby monitor, baby care cover, baby diapers and swim diapers, organic baby food and canned milk are available.





### Mini Club Everland Kids World (4-7 years old)

Your children can spend their holidays in an atmosphere where they have fun and learn with activities, sports activities, group games that support their development, science experiments, handicraft activities and Montessori activities under the leadership of Mini Club staff, each of whom are experts in their fields.

### Midi Club Everland Kids World (ages 8-11)

For your active and energetic children, many sports activities that play a role in their physical and mental development, Olympic games, Survivor, scientific experiments, art studies, recycling projects, digital games, robotic Lego activities, activities where they can be in touch with nature are carried out by experienced and fun Mini Club staff.





### Youth Club Everland (12-15 years old)

Many activities such as football, darts, basketball, art activities, night movie time, karaoke, DJ lessons, cocktail making workshop, pizza making, board games requiring strategy are carried out in the playgrounds we organize for your young children under the leadership of the Youth Club staff. Tennis lessons are also available for a fee.

VR games, Playstation5, X Box, foosball, darts, air hockey, smilator motor racing, electronic basketball hoop and table tennis are also available at the Youth Club.







## ACADEMY OF PROFESSIONS



Everland Children's World includes a fire brigade, a doctor's examination room, a spy school, a crime scene investigation office and an archaeological excavation area. Thus, children experience their future professions and have fun.









## **CONGRESS & MEETING**

Our Meeting & Congress Center, which has a total of 8 meeting rooms, transforms your organizations into a "summit" that will be remembered for years with its different architectural structure, column-free large hall, unique foyer and the most important privileged professional team.

FREE	WI-FI İnternet	Flipchart	Coffee Break	Portable Stage 36 m² (18 pieces 100 cm x 200 cm podium, height 50 cm)
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## Meeting and Organization Equipment

#### SOUND PACKAGE

- 2 pcs Lectern microphone (Sennheiser)
- 4+1 Delegate microphone unit (RCF)
- 2 pcs Wireless hand microphone ( Sennheiser)
- 1pc Lavalier microphone (Sennheiser)
- 1pc- uhf head set microphone ( Sennheiser)
- 1pc 16 channel mixer (Allen Heat)
- 1pc 2x300w. amplifier
- 24 ceiling loudspeakers (in ballroom)

#### IMAGE

- 3 Epson 4500 ANSL projectors
- 2 pcs 3m x 4m projection motorized screen
- 5 Epson 3500 ANSL projectors
- 5 pcs 180 x 180 motorized curtains
- 1pc 100V 120 W mixer amplifier

#### LIGHT

- 1pc DMX light table
- 8 pcs PC spot stage light
- 4 pcs Profile spotlights
- 1 piece Dimmer

\* There is an additional charge for the use of 4 motorized trusses in Ottoman 1, 2 and 3 halls.



# **TECHNICAL DETAILS**

Helen Galling

TUT

E.L

Halls	Width (mt)	Length (mt)	Height (mt)	m2	Gala	Class	Theater	U Layout	Block	Square	Reception
OTTOMAN	38	21,3	4,95	800	500	580	700	-	-	-	750
OTTOMAN 1	11,5	21,3	4,95	245,5	140	120	220	70	52	70	200
OTTOMAN 2	15	21,3	4,95	309,8	160	180	270	76	58	92	280
OTTOMAN 3	6,4	21,3	4,95	245,5	150	130	240	70	52	88	200
ÇIRAĞAN	6,4	13,7	2,4	89,1	40	48	70	34	34	38	-
DOLMABAHÇE	6,4	13,7	2,4	89,1	40	48	70	34	34	38	-
YILDIZ	6,4	10,3	2,4	67,3	30	38	50	28	22	30	-
BEYLERBEYİ	6,4	10,3	2,4	67,3	30	38	50	34	34	38	-
ΤΟΡΚΑΡΙ	9,7	7,3	2,4	87,7	40	48	60	34	34	38	-
MAIN FOYER	42	8,8	5,9	370	-	-	-	-	-	-	300

\*Order columns other than physical characteristics refer to the number of people.









## IN PURSUIT OF EXCELLENCE

In addition to the perfect vacation experience we offer, we act with the mission of keeping environmental sustainability at the highest level. The certificates of excellence we have earned as the fruit of our devoted efforts reflect our corporate standards and environmental sensitivity. We are proud to bring our guests together with our privileged accommodation experience and to be crowned with these awards for our efforts.

#### Sustainable Tourism Certificate

As a result of our efforts to protect natural and cultural resources and our sustainable tourism practices, we were awarded our 3-stage sustainability certificate.

#### Sustainable Green Energy Certificate

Due to the fact that the electricity used in our business is provided from green energy sources, we were entitled to receive I REC certificate within the scope of Sustainable Green Energy.

## Environmentally Responsible Accommodation Facility Certificate

We were awarded the Environmentally Responsible Accommodation Facility Certificate by the Ministry of Culture and Tourism, especially with our practices in environmental issues such as waste management, energy and water saving.

#### **Travelife Certificate**

We ensure continuity in energy saving and environmental issues within the scope of sustainability.

#### **Child Friendly Tourism Certificate**

As a result of our efforts to ensure that our child guests can spend their vacations in a safe and fun way, we were awarded the Child Friendly Tourism Certificate.

#### ISO 14001:2015 Environmental Management System

We were deemed worthy of this certificate as a result of our efforts to minimize environmental impacts and for a sustainable tourism approach.

#### ISO 50001:2018 Energy Management System

We have been awarded the certificate for providing and implementing all the processes required by the standard in energy saving.

#### ISO 22000:2018 Food Safety Management System

With this certificate, which covers food processing processes from start to finish, we have guaranteed the reliability of every meal and beverage we offer to our guests.

#### ISO 9001:2015 Quality Management System

We have demonstrated our quality standards as a result of our efforts to keep our guests' satisfaction at the highest level.

#### ISO 10002:2018 Customer Satisfaction Management System

On our way to provide our guests with an unforgettable holiday experience, we have been awarded this certificate as a result of our efforts.

## ISO 45001:2018 Occupational Health and Safety Management System

We have received the ISO 45001:2018 certificate in return for the importance we attach to occupational health and safety and the work we have implemented. As Ela Excellence, we are proud to share our service understanding that always aims for the best with you, our valued guests. By adopting the principle of sustainability, we will continue to keep our environmental responsibility at the highest level.





## **IN PURSUIT OF EXCELLENCE**



ISO 22000:2018 Food Safety Management System



ISO 10002:2018 **Customer Satisfaction** Management System



**Turquality Program** 



ISO 9001:2015 **Quality Management System** 



ISO 50001:2018 **Energy Management System** 



#### Safe Tourism Certificate

Sustainable Green Energy Certificate Child Friendly Tourism Certificate

67



ISO 45001:2018

**Occupational Health and** Safety Management System

GSTC

GSTC HABVTR230254

**Sustainable Tourism Certificate** 





ISO 14001:2015 **Environmental Management System** 



Green Star - Environmentally FriendlyAccommodation **Facility Renovation** 









## OUR AWARDS



Quality Hotel

TUI GLOBAL HOTEL AWARDS QUALITY HOTEL 2024



STARWAY ECO-FRIENDLY HOTEL 2023



STARWAY CHILD FRIENDLY HOTEL 2022



JET2HOLIDAYS QUALITY AWARD 2023





BOOKING.COM - TRAVELLER REVIEW AWARDS 2022: 8,9/10



STARWAY OVERALL



BEST 100 HOTELS AWARD 2024



CHRISTIAN TOUR - BEST ACCOMMODATION AWARD 2022



TRIPADVISOR: TRAVELLER'S CHOICE 2021



STARWAY CHILD FRIENDLY HOTEL 2023



OTELZ GUEST REVIEW AWARDS 2022: 8.8/10

HolidayCheck	

HOLIDAYCHECK 5.5/6 2021



## **IMPORTANT INFORMATION**

- 1. Officially certified premium quality products and brands are used in all food and service offerings throughout the resort.
- 2. Guests who are allergic to any food should inform Ela Assistant staff when they enter the facility. Otherwise, the hotel management is not responsible for any problems that may arise.
- 3. According to the T.R. laws dated 19.05.2008, smoking is prohibited indoors in general use.
- 4. Pets are not accepted to our facility.
- 5. The entrance time to the facility is 14.00 at the earliest and the departure time from the facility is 12.00 at the latest. Even if the room is delivered on time, there may be an extra charge for the use of facility services after 12.00 due to the All Inclusive Concept.
- 6. Dress code may apply in some restaurants and bars in the facility.
- 7. Motorized watercraft cannot be used within the swimming boundaries.
- 8. All consumables, boucle, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of the all-inclusive package for daily use within the facility. It is not appropriate to take these materials out of the facility.
- 9. The hotel management reserves the right to make unilateral and unilateral changes indefinitely regarding the services and information contained in this guide.
- 10.In our facility, hygiene and health measures and other life safety measures are meticulously implemented for our guests and employees. Continuous controls are provided by the relevant ministry, relevant official institutions and organizations.
- 11. All our guests and employees are obliged to comply with occupational health and safety measures.
- 12. Guests who disturb the peace in the facility, exhibit behavior contrary to the rules of morality, behave in a manner that puts the safety of other guests and employees at risk, insult, swear, use physical violence against the institution, guests and employees, steal, use drugs, put their own health and the environment at risk as a result of excessive alcohol consumption, intentionally damage hotel property, equipment, intentionally create a fire risk, may be removed from the facility, even if their accommodation period continues with the decision to be taken by the management when necessary. In this case, whether or not the remaining accommodation amounts will be refunded depends on the unilateral decision of the hotel management. The hotel reserves its rights against all kinds of damages arising in such cases against the person or persons causing the relevant damage.
- 13. Tour operators and agencies accept and undertake that the latest updated versions of these concepts, which they are currently publishing, will be valid as an integral part of the contracts and agreements, in addition to the signed contracts, upon receipt of the message, and that they will update this information simultaneously in their sales and marketing channels.
- 14. Air conditioning operating hours are seasonally adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- 15. Alcoholic beverages and tobacco products are not sold to guests under the age of 18.



- 16. Alcohol service is not served to our guests who have health risks and/or excessive alcohol consumption or who are observed to have health and behavioral risks due to alcohol consumption or other reasons related to alcohol consumption, or service may be temporarily suspended in this context. This situation cannot be the subject of a complaint.
- 17. The hotel management reserves the right to make unilateral changes in the hours, application methods, contents of all services and services in the Fact Sheet due to weather conditions and similar unavoidable reasons.
- 18. The days on which restaurants and bars will be closed may be changed by the hotel management depending on weather conditions and reservation requests.
- 19. It is not suitable for hygiene and safety to take food, beverages and equipment from food and beverage units to outside areas.
- 20. Bathroom amenities (shampoo, shower gel, various materials) are provided daily according to the number of people. Additional requests on the same day are subject to extra charge.
- 21. The information letter containing the general rules of the facility is additionally declared to all guests at the entrance against signature.
- 22. Mini bar is renewed 1 time daily. Additional requests during the day are subject to a fee.
- 23. Room cleaning is done once a day. Additional requests during the day are subject to a fee.
- 24. Regarding the sun loungers occupied without being used for a long time, the hotel authorities may take the towels and similar personal belongings on the sun loungers into custody and make the sun loungers empty. In this case, the hotel management cannot be held responsible for the items to be declared lost.
- 25. It is forbidden to fish and hunt with all kinds of methods within the swimming borders.
- 26. Roller skates, scooters, skateboards, etc. cannot be used within the facility (lobby / closed areas).
- 27. Drone and similar vehicles cannot be used within the facility.
- 28. All kinds of food and beverage brands used in food and beverage services may not be offered with the declared brands due to delays in customs, procurement, deadlines and supply. At this stage, the facility may offer a product of close quality to the service.
- 29. Tour operators and agencies agree that these concepts, which they are currently publishing, will be valid within the scope of signed contracts and that they will update this information simultaneously in their sales and marketing channels.
- 30. The auxiliary equipment and equipment of disabled guests regarding the use of the facility, session and reservation priority in the food and beverage areas are taken into consideration by the facility management and employees.
- 31. No external visitors are accepted to the hotel after 18:00 pm.
- 32. You can access all our current fact sheets, images, logos and videos of Ela Excellence Resort Belek from the link media.elaresort.com.





444 1 352 | Ø f in ◀ | www.elahotels.com